

Terms and Conditions of Use

Welcome to KOKORO Smile Nannies

These Terms and Conditions ("Terms") govern the use of services provided by KOKORO Smile Nannies, a sole proprietorship operating in Ontario. By using our services, you agree to the following terms:

1. Services Provided

KOKORO Smile Nannies offers in-home childcare services, including but not limited to supervision of children, assistance with educational and recreational activities, and light housekeeping related to child care and household needs. Light housekeeping may include tidying play areas, preparing simple meals, washing children's dishes, laundry related to children, and maintaining a clean and safe environment.

2. Booking and Scheduling

All bookings must be arranged in advance and are subject to availability. Cancellations must be made at least 24 hours in advance to avoid charges. Repeated cancellations may result in refusal of future service.

3. Fees and Payments

Rates will be discussed and agreed upon prior to service. Payments are to be made as per the agreed schedule. Failure to pay on time may result in suspension of services.

4. Responsibilities of Clients

Clients are expected to provide a safe and respectful environment for the nanny. Any known allergies, medical conditions, or special instructions must be disclosed in advance.

5. Liability

KOKORO Smile Nannies and its personnel will take every precaution to ensure the safety and well-being of children under care. However, we are not liable for accidents or injuries that are not due to negligence on our part.

6. Privacy Policy

All personal information collected will be kept confidential and used only for service delivery purposes.

7. Termination of Services

Either party may terminate services with reasonable notice. KOKORO Smile Nannies reserves the right to terminate services without notice in the event of unsafe conditions or breach of terms.

By using our services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

Contact Information:
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